

# SUFFOLK COUNTY MUNICIPAL EMPLOYEES BENEFIT FUND

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## Healthplex News!

**Please see below for additional updates on the system enhancements involving Healthplex Insurance Company system enhancement enacted on 1/1/24:**

Healthplex Insurance Company will be providing you with new dental ID cards along with an informational letter. Your ID card contains important information that you will need when scheduling an appointment and visiting the dentist.

The best way to manage your dental benefits is through the Healthplex online Member Portal. You can find a dentist in our network, view claims status, review your benefit summary, and much more! To create your account, go to [yourdentalplan.com/Healthplex](http://yourdentalplan.com/Healthplex) and click on "Register." Follow all on-screen prompts to get started managing your oral health with Healthplex.

**Website:** [yourdentalplan.com/Healthplex](http://yourdentalplan.com/Healthplex)

### Customer Service

1-800-468-0600 Members  
1-888-468-2183 Providers

### Your group name is:

**Suffolk County Municipal Employees Plan 14047**  
**Group #: 1735483**

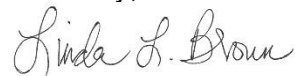
This is the **NEW** claims address for claims to be mailed to as of 01/01/24:

**UnitedHealthcare**  
**P.O. Box 30567**  
**Salt Lake City, UT 84130-0567**

Digital ID cards are not available at this time on the website, but ID cards will be mailed.

We offer our apologies for any inconvenience that you may have experienced by the new operating system enhancements effected by Healthplex on 1/1/24 and can reassure you that your dental coverage was not affected and remains the same and intact. Thank you for your understanding and patience.

Sincerely,



Linda L. Brown  
Fund Administrator