



Make the internet a safer place for you and your family.

All-in-one digital security solution that helps protect the things you care about most.

- Fraud Protection
- Digital Security
- Identity Theft Protection

Identity and Fraud Protection powered by Aura

We're doing more online than ever before making us more vulnerable to fraud and online threats. MetLife Identity & Fraud Protection powered by Aura is an all-in-one digital security solution that helps safeguard what matters to you most: your identity, money and assets, family, reputation, and privacy.



Financial Fraud Protection

Get alerted to new inquiries to your credit, suspicious transactions on your back accounts, and changes to your car or home title.



Digital Security

Shop, bank, and work online more privately with safety tools including Wi-Fi security, antivirus, and password manager. Store and protect your passwords. Get help preventing risky spam emails and texts.



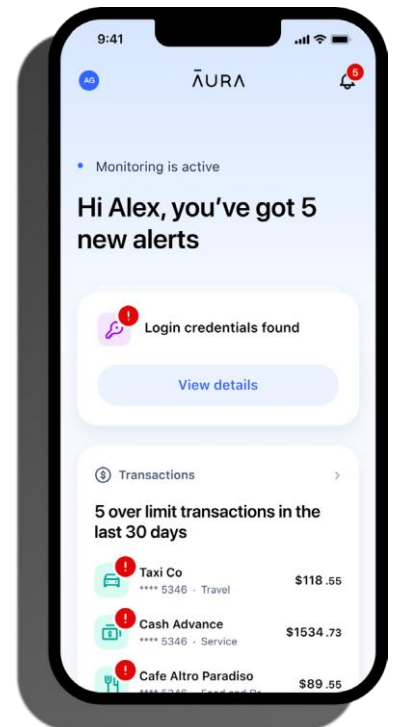
Identity Theft Protection

Keep your identity secure with proactive monitoring and alerts if threats to your personal info—like your Social Security Number, phone number, IDs, and more—are detected.



Help When You Need It

- \$1 million identity theft insurance¹ per adult member (up to \$11M max).
- 24/7 customer support to answer account, technical, or billing questions.
- White-glove case management services for victims of fraud.



Plan Comparison	Protection	Protection Plus
Identity Theft Protection		
SSN authentication alerts	✓	✓
USPS address monitoring	✓	✓
Criminal & court record monitoring: sex offender registries, bankruptcy & foreclosures, property & tax liens	✓	✓
Personal information (PII) & ID monitoring: SSN, birthdate & phone numbers, driver license & passport numbers, medical & health IDs	✓	✓
Online account & breach monitoring: compromised credentials, financial accounts (credit, debit & loyalty cards), HSA & 401K account monitoring	✓	✓
Social media monitoring: cyberbullying alerts (adults & minors), account hacking & takeover alerts	Included in Family Plan	✓
Financial Fraud Protection		
Credit monitoring & alerts	1-Bureau	3-Bureau
Investment & loan account monitoring	✓	✓
Home & auto title monitoring	✓	✓
High risk transaction alerts: payday loans, wire transfers, utility accounts	✓	✓
Credit, bank & utility account freeze assistance	✓	✓
Financial account opening & takeover monitoring	✓	✓
Monthly credit score tracker ²	✓	✓
One tap Experian credit lock		✓
3-bureau annual credit report		✓
Financial transaction monitoring: banking & credit accounts, mortgage, student & auto loans, 401K and HSA accounts		✓
Privacy & Device Protection		
Automated data broker list removal: robocall/robotext protection, junk mail prevention	✓	✓
Password Manager	✓	✓
Antivirus	1 Device Per Adult	10 Devices per Adult
WiFi security (VPN)	1 Device Per Adult	10 Devices per Adult
Safe browsing: anti-adware, anti-phishing, device/cookie tracking		✓
Email alias		✓
Service & Support		
24/7 customer support	✓	✓
White glove resolution service	✓	✓
Unemployment & tax fraud resolution	✓	✓
Identity theft insurance ¹	\$1M per Adult ¹	\$1M per Adult ¹
Lost wallet protection	✓	✓

1. Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. As a component of becoming an Aura member, Consumers receive identity theft insurance through a group policy issued to Aura. American International Group, Inc. is not an affiliate or subsidiary of MetLife and MetLife does not issue or underwrite this policy.

2. Monthly credit score tracker: The score you receive with Aura is provided for educational purposes to help you understand your credit. It is calculated using the information contained in your TransUnion or Experian credit file. Lenders use many different credit scoring systems, and the score you receive with Aura is not the same score used by lenders to evaluate your credit.

No one can prevent all identity theft or monitor all transactions effectively.

Aura is a product of Aura Sub, LLC. Aura Sub, LLC. is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.

